

Flow Traders Asia Pte. Ltd. Principles of Doing Business

Introduction

Flow Traders is a leading global financial technology - enabled liquidity provider in a wide range of financial products, historically specialized in Exchange Traded Products (ETPs), now successfully expanded across multiple asset classes

Flow Traders Asia Pte. Ltd. ("**FTA**") is a wholly-owned subsidiary of Flow Traders Ltd., a Bermuda company listed at Euronext Amsterdam. FTA is a proprietary trading firm that is not licensed by the Monetary Authority of Singapore ("**MAS**"). FTA is exempted from the requirement to hold a capital markets services license for the regulated activity of "dealing in securities" under the Securities and Futures Act (Chapter 289 of Singapore) ("**SFA**"), under which FTA carries on business in dealing in securities for its own account, or an account belonging to and maintained wholly for the benefit of its related corporations, and with or through certain counterparties which FTA has approved and accepted. FTA and any of its or Flow Traders Ltd.'s Affiliates are together referred to as the "Flow Traders Group", and references to "**us**", "**we**" and "**our**" refer to the Flow Traders Group.

These Principles of Doing Business ("**Principles**") shall govern our relationship with you as our Counterparty in any transactions. By carrying out transactions with us, you acknowledge and consent to be bound by the terms set out in these Principles.

Relationship

As a liquidity provider, we provide bid and ask prices in numerous ETP listings, as well as similar financial products on-exchange and off-exchange. As our Counterparty you may request quotes from us. We provide quotes on a Request-for-Quote ("**RfQ**") basis and our quotes are specific in terms of instrument, quantity and price. Neither we nor you are obliged to enter into any transaction with each other. A transaction arises upon your specific subsequent confirmation of such quote.

We act as principal and deal for our own risk only in all transactions with you. We do not provide any investment advice or any ancillary service to you. You agree and acknowledge that by entering into transactions with us does not constitute a client relationship with Flow Traders Group. You agree that we do not owe you any fiduciary obligations. None of the provisions of laws relating to clients will apply to any transactions we enter into with you, including but not limited to best execution, client categorization, conflicts of interest, conduct of business and client order handling rules.

We may execute transactions with other counterparties or on any trading venue for risk management or other reasons in our sole discretion. In addition, we may engage brokers or another Flow Traders Group member to execute transactions. All transactions will be booked and processed for settlement by FTA.

In the event you are acting for or on behalf of underlying third parties, we do not owe any responsibilities, obligations or liabilities to such underlying third parties. We only identify you as our trading counterparty. You acknowledge that you rely on your own judgment and advisors when determining whether you are allowed to enter into any transactions with us under any applicable law, regulations or other provisions applicable to you. You assume all risk associated with decisions to enter into any transactions with us. When a person reasonably appears

to be your authorized representative, we rely on such appearance to enter into binding transactions with you without further inquiry.

Reference Price Trades

We may enter into a transaction in which we commit to trade, on a guaranteed basis, at prices that are tied to market reference prices, including trades based on the future net asset values of ETFs (“**Reference Price Trades**”). We will be transacting these Reference Price Trades “at risk” meaning that we will never execute these trades in any relevant market as a riskless principal or as an agent. In any instance in which we provide a price commitment on a trade, we are likely to trade the subject security or any related instruments for hedging or other reasons, which may have an impact on the subject reference price.

Reference Price Trades will be binding upon the parties after confirmation from FTA and you. In the event it is not possible to determine the execution price prior to the intended settlement date or where either we or you contest a stated price, we shall be entitled to take such action as we deem necessary or desirable including, but not limited to:

- deferring the settlement date;
- substituting our own valuation of the Reference Price Trade; or
- cancelling the Reference Price Trade, in which case we shall not have any liability for any resulting losses.

Non-disclosure of Material Non-Public Information (“MNPI”)

You undertake that no MNPI will be disclosed to the Flow Traders Group, our officers or our employees by you, your officers or employees of any Affiliates, delegate or agent of you.

Further, and save as between members of the Flow Traders Group, no Party shall disclose to any other person any information regarding any transaction or business with the other Party, or any other information disclosed or made available to it by the other Party under these Principles without prior approval, unless obliged to do so by law or by a competent authority.

Counterparty’s representation and warranties

If you are resident in Singapore and you enter into off-exchange transactions in "securities" as defined under the SFA with us as principal, you represent and warrant that you are one of the following:

- the holder of a capital markets services licence for "dealing in securities" under the SFA;
- a bank licensed under the Banking Act (Chapter 19 of Singapore);
- a merchant bank approved as a financial institution under the Monetary Authority of Singapore Act (Chapter 186 of Singapore);
- a bank licensed, registered, approved or otherwise regulated under the laws of a jurisdiction outside Singapore to conduct banking business, but only in relation to securities that are not quoted on a securities exchange¹;
- a corporation or firm licensed or registered to carry on business in dealing in securities under the laws of a jurisdiction outside Singapore, but only in relation to securities that are not quoted on a securities exchange; or
- the Central Depository (Pte.) Ltd. pursuant to its securities borrowing and lending facility.

¹ A "securities exchange" is defined as an approved exchange as approved by the MAS under section 8(1) of the SFA.

United States Residents

If you are resident in the United States and you enter into off-exchange transactions in securities as defined under the United States Securities Exchange Act (“**Exchange Act**”) with us as principal, you represent and warrant that you are registered with the United States Securities and Exchange Commission (“**SEC**”) as a broker or dealer under Section 15 of the Exchange Act and under the securities laws of each state in which your activities require such registration.

If you enter into off-exchange transactions in securities as defined under the Exchange Act with us as agent for persons resident in the United States, you represent and warrant (i) that you are registered with the SEC as a broker or dealer under Section 15 of the Exchange Act and under the securities laws of each state in which your activities require such registration or that you are exempt from such registration pursuant to Rule 15a-6 under the Exchange Act; and (ii) that you have been duly and legally authorized by such persons resident in the United States to transact in off-exchange transactions on their behalf.

Clear Communication

We communicate in a fair, clear and non-misleading manner. Although we observe due care in our communications, it is your responsibility to verify the accuracy of all confirmations and statements received. We rely on the correctness of your communications with us. However, we may cancel, amend or unwind any transaction (or certain elements thereof) in case of a manifest error, a Force Majeure Event, a Material Market Disruption Event or a (potential) violation of applicable laws or regulations, regardless of cause. A cancellation or correction will be binding upon both parties. Communications may be recorded, processed, stored and used by us for compliance and regulatory purposes.

Transaction Reporting and Tax Obligations

Each Party shall comply with any transaction reporting rules and regulations applicable to them in respect of any transactions entered between you and us. You acknowledge that we are not responsible and will not be held liable for any of your obligations relating to any transactions entered with us (including but not limited to regulatory reporting and tax obligations).

Taxes will be paid or withheld by the relevant party as prescribed by applicable laws and regulations from time to time.

Settlements

We submit all transactions to our clearing member for settlement on the basis of delivery-versus-payment in accordance with relevant market conventions and our standard settlement instructions (as provided to you) unless agreed otherwise.

Both you and we will monitor the settlement of each transaction and advise each other immediately upon becoming aware of any issues relating to settlement in respect of such transaction. You and we will take all reasonable steps to investigate any potential settlement failure and will assist to resolve or mitigate any such potential failure. For the purpose of settling of transactions, both you and we will provide account and settlement to each other for the purposes of settling any transaction entered into under these Principles.

Confirmations

Unless agreed otherwise, executed transactions are confirmed by us sending you a trade confirmation, evidencing all relevant elements of the transaction, identifying you as the relevant counterparty. You may request us to include specific account details, although this does not imply that we enter into a transaction or a relationship with any underlying third party.

Where we send you a trade confirmation, it will be binding on you unless you notify us of an objection within one business day before 12pm Singapore time of issuance of the trade confirmation. We may at any time rectify any error or any statement or confirmation and may demand repayment from you of any monies erroneously paid to you as a result of an error.

Force Majeure Event

In the event of any failure, interruption or delay in performance of our obligations to you under transactions resulting from acts, events or circumstances not reasonably within our control, (“**Force Majeure Event**”), we shall not be liable or have any responsibility of any kind for loss incurred or suffered by you. All of our obligations in connection with transactions subject to a Force Majeure Event shall be suspended for the duration of the Force Majeure Event and any such obligation that would, but for the Force Majeure Event, have fallen due shall not fall due for the duration of the Force Majeure Event.

Material Market Disruption Event

If there is any failure, interruption, impairment, pricing correction, trade cancellation or delay in performance (whether as a result of acts, events or circumstances outside our control, including interventions, acts or actions of trading venues, central counterparties or regulatory authorities, or severe market disruptions or otherwise), as determined in our discretion, of trade(s) we enter into with you or that we enter into to offset our risk related to a transaction with you, (“**Material Market Disruption Event**”) then we may amend, cancel or unwind our transaction with you.

Technology Platforms

Neither we nor you shall be liable for any non-performance in respect of transactions entered into which are clearly erroneous and caused by a failure or malfunction of any technology platform, including third party platforms providing “request-for-quote”. If we determine that there has been such a failure or malfunction resulting in clearly erroneous transaction(s), we shall determine the affected transactions to be repudiated and each of your and our respective obligations in respect to the same shall be cancelled.

Governing law

These Principles and any transaction entered into with you pursuant to these Principles (including any contractual or non-contractual rights, obligations or liabilities arising in any way out of or in connection with these Principles, and any issue as to the existence, validity or termination of these Principles) shall be governed by and construed in accordance with Singapore law. Each of us irrevocably submits to the non-exclusive jurisdiction of the courts of Singapore.

Indemnity and Limitation of Liability

No party will hold the other party, or any of its employees, officers, representatives or affiliates, liable for any damages (whether direct, indirect or consequential) or any expenses regardless of cause, except in case of fraud,

willful misconduct or gross negligence regardless of cause. No indemnity, express or implied, is given by either Party in respect of its obligations under these Principles.

Personal Data

We may process personal information in order to enter into and process transactions with you and to facilitate any onboarding process with our Affiliates and for any other purpose as further described in our privacy statement (as amended from time to time) which is available at <https://www.flowtraders.com/privacy-statement> ("**Privacy Policy**"). You hereby agree and consent to the collection, retention, use, disclosure, processing and/or transfer of your personal data in accordance with the Privacy Policy and these Principles. Where you have provided us with personal data of any individual, you represent and warrant that you have obtained prior consent from the individual to the collection, retention, use, disclosure, processing and/or transfer of such personal data by us in accordance with the Privacy Policy and these Principles.

Miscellaneous

No party will publicly refer to any transaction, the other party or use the name or logo of the other party without prior approval unless obliged to do so by law or a competent authority. All intellectual property rights, including trademarks, are those of their respective owners. All rights reserved.

Assignment and variation

These Principles will be binding upon you and us, and our successors and permitted assigns. You may not assign your rights and obligations under these Principles except with the prior written consent of FTA.

Acceptance

Whenever you engage in trading with us you agree to the Principles as set out herein and revisions of these Principles applicable from time to time available at: <https://www.flowtraders.com/institutional-trading/disclosures>. If you do not agree with these Principles, please notify onboarding@sg.flowtraders.com immediately.